

London Borough of Bromley

PART 1 - PUBLIC

Briefing for Care Services Policy Development and Scrutiny Committee 15 November 2016

Adult Social Care Local Account 2015/16

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1. Summary

- 1.1 This report provides Members with the Adult Social Care Local Account for 2015/16 (Appendix 1). The Local Account outlines how Bromley is supporting an improved quality of life for people with social care needs.

2. THE BRIEFING

- 2.1 The Department of Health (DoH) has recommended that all local authorities' Adult Social Care directorates publish an annual Local Account (Annual Report), replacing the previous arrangements with the Care Quality Commission (CQC) since 2010. This is a non-statutory self-assessment reflecting performance in Adult Social Care and is the way in which progress can be communicated to the wider community, giving residents an opportunity to read about how the local authority's adult social care performed locally against key outcomes. We have once again taken the opportunity to include our housing services in our account in addition to the other Divisions associated with adult services.
- 2.2 The work outlined in this report has supported people to have choice and control, and to maximise their wellbeing and independence in their local community.
- 2.3 The Bromley Annual Report has recognised a significant range of strengths across all service areas in 2015/16 supporting the department's continuation of improved performance including:-
- 85 young disabled adults have completed, or are currently being supported through, the travel training programme to become independent travelers.
 - Developed the Bromley MyLife 'Living Well with Dementia' section to support people with dementia, and their carers, to make informed choices about their lives. New pages include 'Things to do and places to go' and 'What is Dementia?' Since its launch, the

enhanced section of the website has received 3,064 unique visitors viewing 4,974 pages.

- As at April 2016, of the 3,698 people who have received reablement since the start of the programme in February 2010, 2,348 (63%) did not require an ongoing service.
- Effectively supported hospital discharges and prevented readmissions through the 'Winter Resilience Programme'. Strengthened, through the integrated 'Transfer of Care' bureau, integrated seven day working between 3 Health and Social Care at the Princess Royal University Hospital (PRUH), resulting in an increase in planned discharges.
- Successfully diverted over 1,000 households (86%) approaching in housing need, therefore avoiding homelessness.
- Maximised the effectiveness of the NHS Health Checks programme by ensuring that individuals at high risk of diabetes who require intensive lifestyle interventions to reduce the risk are managed appropriately.

2.4 There are also areas for development which are reflected in the 2016/17 Care Services Portfolio Plan:-

- With health Partners, focus on wellbeing and prevention to improve health outcomes for the residents of Bromley.
- Ensure the provision of high quality locally relevant information and advice about care and support need to enable choice and control.
- Ensure that people with care and support needs, and those whose circumstances make them vulnerable, can live their lives to the full and are protected from avoidable harm.
- People experiencing housing difficulties are assisted with advice and support aimed at maintaining or securing a home and avoiding a crisis.

2.5 A full report on progress against the actions contained within the 2015/16 Care Services Portfolio Plan can be found at ['Care Services Portfolio Plan update 2015/16'](#).